

1. Product Range

With our photoresists, etchants, solvents and ancillaries, we intend to cover a maximum range of products for micro-structuring.

How do you score our product range?

Sufficient **J K L** Insufficient

Are there any lithographic applications in your fields of activity requiring resists we are not able to deliver at present stage?

No Yes (for application): _____

2. Shipping Time

Standard resists and ancillaries are generally in stock and can be delivered – in urgent cases – next day. Normally we deliver between 2-5 working days (Germany) or 5-10 working days (Europe) and only have to extend this period in exceptional cases.

Are you pleased with these conditions?

Very pleased **J K L** Unhappy, because: _____

3. Sizes of Trading Units & Graduation of Prices

Beside original trading units for production lines, for our resists we also offer small volume units (e.g. 250 and 1.000 ml) refilled in our clean room area class 10 in order to meet the demand of universities and research institutes.

How do you score our range of trading unit sizes and our corresponding graduation of prices?

Sales volumes

Optimum **J K L** Insufficient _____

Graduation of prices

Fair **J K L** Overpriced

4. Technical Support and Service

We always offer our assistance by selecting the optimum resist for your application as well as introducing the products to your processes. Hereby we hope, that our experience in polymeric chemistry and process engineering helps you to keep your clean-room activities as efficient as possible. *How do you score our technical support and service ?*

Techn. expertise **J K L** (Comment: _____)

Promptness **J K L** (Comment: _____)

Gentleness **J K L** (Comment: _____)

Any Technological Questions in the Fields of Lithography?

<input type="checkbox"/> Image reversal resist processing	<input type="checkbox"/> Spray, dip and spin coating techniques
<input type="checkbox"/> Negative resist processing	<input type="checkbox"/> Resist adhesion improvement
<input type="checkbox"/> Thick resist processing (>10 µm)	<input type="checkbox"/> Dry chemical etching
<input type="checkbox"/> Wet chemical etching	<input type="checkbox"/> _____
... How can we contact you? _____	

Would you like to rate us in your own words ?



Thank you very much for your cooperation ! Your ...